

Profile of Prof. Kushankur Dey

Prof. Kushankur Dey is a distinguished academician and management scholar, currently serving as an Associate Professor at the Indian Institute of Management (IIM) Lucknow. He is widely recognized for his contributions to operations management, sustainable supply chains, healthcare operations, and social sector management. His work reflects a strong integration of rigorous academic research, practical problem-solving, and policy-relevant insights, making him a respected figure in both academic and practitioner communities. Prof. Dey holds a strong academic foundation in engineering and management, which has enabled him to develop an interdisciplinary perspective on complex operational and organizational challenges. Over the years, he has focused on applying analytical tools, empirical research, and systems thinking to address issues related to efficiency, quality, sustainability, and resilience in both private and public sector organizations. His research philosophy emphasizes real-world relevance and societal impact alongside academic rigor.

At IIM Lucknow, Prof. Kushankur Dey has been actively involved in teaching, research, and academic leadership. He teaches courses in operations management, supply chain management, and related areas across postgraduate and executive education programs. His teaching approach emphasizes case-based learning, experiential insights, and critical thinking, equipping students with the skills required to manage complex operational systems in dynamic and uncertain environments. He is highly regarded by students for his ability to link theory with practice. Prof. Dey's research interests span a broad range of topics within operations and supply chain management, with particular emphasis on sustainability and social impact. He has conducted extensive research on sustainable supply chains, humanitarian logistics, healthcare operations, and operations in emerging economies. His work examines how organizations can design and manage operations that are not only efficient but also environmentally responsible and socially inclusive.

A significant part of Prof. Dey's scholarly contributions focuses on healthcare operations and public service delivery. He has studied operational challenges in healthcare systems, including resource allocation, process improvement, service quality, and access to care. His research provides insights into improving efficiency and outcomes in healthcare delivery, particularly in resource-constrained settings. These contributions are especially relevant for developing countries like India, where operational improvements can have substantial societal benefits.

Prof. Kushankur Dey has published his research in reputed international journals and has presented his work at leading national and international conferences. His publications reflect methodological rigor and practical relevance, contributing to ongoing academic debates as well as informing practitioners and policymakers. He actively collaborates with researchers from India and abroad, fostering cross-institutional and interdisciplinary research initiatives. In addition to academic research, Prof. Dey has been involved in consulting, executive education, and policy-oriented projects. He has worked with

government agencies, non-governmental organizations, healthcare institutions, and corporate entities on issues related to operations improvement, supply chain design, and performance management. Through these engagements, he has helped translate academic insights into actionable solutions for organizational and societal challenges. Prof. Dey also plays an active role in mentoring doctoral scholars, postgraduate students, and early-career researchers. His mentorship emphasizes rigorous research design, ethical scholarship, and the pursuit of research questions with meaningful real-world impact. Many of his mentees have gone on to pursue successful careers in academia, industry, and the public sector.

Beyond teaching and research, Prof. Kushankur Dey contributes to institutional service and academic governance at IIM Lucknow. He has been involved in curriculum development, academic committees, and initiatives aimed at strengthening research culture and industry engagement. His service contributions reflect a commitment to institution-building and academic excellence.

Overall, Prof. Kushankur Dey stands out as a thoughtful scholar and educator whose work advances the fields of operations and supply chain management with a strong emphasis on sustainability and social impact. As an Associate Professor at IIM Lucknow, he continues to contribute to management education, research, and practice, shaping future leaders and generating knowledge that supports more efficient, resilient, and responsible organizations.